

12. Davao del Norte Hospital Laboratory Services

This service provides laboratory services for OPD clients that need medical attention/intervention for check-up and clients admitted to the hospital that are in need of further observation and testing for certain illnesses. Laboratory services are as follow: Complete Blood Count, Platelet Count, Hemoglobin, Clotting Time and Bleeding Time, Blood Typing, Troponin, Erythrocyte Sedimentation, Blood Smear for Malarial Parasite, Peripheral Blood Smear and Paps Smear.

Office or Division:	Laboratory Department			
Classification:	Complex			
Type of Transaction:	Government to Client (G2C)			
Who may avail:	All			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1. Duly filled out Laboratory request (1 original copy)		1. Out of Patient Department (OPD) section clerk		
2. Approved laboratory request (1 original copy)		2. OPD section clerk		
3. Official receipt for payment of service (1 original copy)		3. Cashier		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Patient/watcher personal appearance to the laboratory and bring duly filled up laboratory request signed by the doctor	1.1. Receive laboratory examination request; 1.2. Verify request; 1.3. Refer patient/watcher to the Medical Social Worker/ Malasakit for discount/Cashier (if applicable).	Complete Blood Count – 150.00 Platelet Count – 150.00 Hemoglobin – 60.00 Clotting Time Bleeding Time – 120.00 Blood Typing – 60.00 Troponin - 1,350.00	5 minutes	<i>Medical Technologist /Laboratory Aide</i> PEEDO-DDN Laboratory Department

		<p>Erythrocyte Sedimentation – 250.00</p> <p>Blood Smear for Malarial Parasite – 60.00</p> <p>Peripheral Blood Smear – 150.00</p> <p>Paps Smear – 150.00 (not included)</p>		
2. Wait for further instruction if for payment proceed to cashier and if indigent proceed to MSW or Malasakit Center and prepare to submit samples	2.1. Verify the signature of the Medical Social Worker/Official Receipt;		1 minutes	<i>Medical Technologist</i> PEEDO-DDN Laboratory Department
3. Submit samples collected, such as: stools, urine, blood samples and others as requested by the Medical Technologist	<p>3.1. Interview/watcher for identification purposes;</p> <p>3.2. Instruct patient/watcher on proper specimen collection;</p> <p>3.3. Perform blood extraction;</p>	<p>Complete Blood Count – 150.00</p> <p>Platelet Count – 150.00</p> <p>Hemoglobin – 60.00</p> <p>Clotting Time Bleeding Time – 120.00</p>	7 minutes	<i>Medical Technologist/ Laboratory Aide</i> PEEDO-DDN Laboratory Department

	<p>3.4. Label blood samples tubes with full name;</p> <p>3.5. Label specimen container receive;</p>	<p>Blood Typing – 60.00</p> <p>Troponin - 1,350.00</p> <p>Erythrocyte Sedimentation – 250.00</p> <p>Blood Smear for Malarial Parasite – 60.00</p> <p>Peripheral Blood Smear – 150.00</p> <p>Paps Smear – 150.00</p>		
4. Wait for the result of the samples collected and examine and process.	<p>4.1. Process and perform laboratory diagnostic procedures as requested;</p> <p>4.2. Generate diagnostic results;</p> <p>4.3. Record result in the worksheet and logbook;</p>	None	30 minutes	<i>Medical Technologist</i> PEEDO-DDN Laboratory Department
5. Present OR of payment and receive	5.1. Recording at	None	5 minutes	<i>Medical</i>

<p>the laboratory result bring it to the OPD Nurse for further instructions</p>	<p>the releasing logbook; 5.2. Let the patient or watcher to affix their signature prior to releasing;</p>			<p><i>Technologist</i> PEEDO-DDN Laboratory Department</p>
<p>TOTAL:</p>		<p>P 400.00 to P 800.00 depending on the service availed. Free if charged to Malasakit Center</p>	<p>45 minutes</p>	

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1. Duly filled out Laboratory request (1 original copy)		1. Out of Patient Department (OPD) section clerk		
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3. Official receipt for payment of service (1 original copy)		3. Cashier		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Patient/watcher personal appearance to the laboratory and bring duly filled up laboratory request sign by the doctor	1.1. Receive laboratory examination request; 1.2. Verify request; 1.3. Refer patient/watcher to the Medical Social Worker for discount/Cashier (if applicable).		2 minutes	<i>Medical Technologist</i> PEEDO-DDN Laboratory Department

<p>2. Wait for further instruction. If for payment proceed to cashier and if indigent proceed to MSW or Malasakit Center; and prepare to submit samples</p>	<p>2.1. Verify the signature of the Medical Social Worker/Official Receipt;</p>		<p>1 minutes</p>	<p><i>Medical Technologist</i> PEEDO-DDN Laboratory Department</p>
<p>3. Submit samples collected, such as: stools, urine, blood samples and others as requested by the Medical Technologist</p>	<p>3.1. Interview/watcher for identification purposes;</p> <p>3.2. Instruct patient/watcher on proper specimen collection;</p> <p>3.3. Perform blood extraction;</p> <p>3.4. Label blood samples tubes with full name;</p> <p>3.5. Label specimen container receive;</p>	<p>Fecalysis 50.00</p> <p>Urinalysis 50.00</p> <p>Occult Blood 150.00</p>	<p>7 minutes</p>	<p><i>Medical Technologist</i> PEEDO-DDN Laboratory Department</p>

4. Wait for the result of the samples collected and examine and process.	4.1. Process and perform laboratory diagnostic procedures as requested; 4.2. Generate diagnostic results; 4.3. Record result in the worksheet and logbook;	None	60 minutes	<i>Medical Technologist</i> PEEDO-DDN Laboratory Department
5. Present OR of payment and receive the laboratory result bring it to the OPD Nurse for further instructions	5.1. Recording at the releasing logbook; 5.2. Let the patient or watcher to affix their signature prior to releasing;	None	5 minutes	<i>Medical Technologist</i> PEEDO-DDN Laboratory Department
TOTAL:		P 400.00 to P 800.00 depending on the service availed. Free if charged to Malasakit Center	60 minutes	